

SmartAdvocate®

Tip of the Week

Did you know you can create your own custom “reports” in SmartAdvocate?

Using Case Browse, one of SmartAdvocate’s most innovative features, you can choose from approximately one hundred columns (datapoints) to display in your search results. You can use Case Browse to set up your custom reports and display your search results the way you want it to appear. Furthermore, you can save your formatted report as a ‘favorite filter’ so that you can quickly run updated reports, any time in the future, by simply choosing that report from your ‘Favorites’ tab on the SmartAdvocate tool bar. By the way, you can use the ‘subscribe’ feature (available for all reports) to have your Case Browse “Report” automatically emailed to you on a schedule you select!